

December 2022

## IMPORTANT INFORMATION REGARDING YOUR PRESCRIPTION DRUG PLAN

**TO:** All Active and Retired Participants covered under the Indemnity Prescription Drug Plan

**FROM:** Board of Trustees  
Hawaii Teamsters Health & Welfare Trust

**Effective January 1, 2023**, the Trust Fund has contracted with Express Scripts, Inc. ("ESI") as the Pharmacy Benefits Manager to administer and process Indemnity Prescription Drug Plan claims. There are **no changes to the Indemnity Prescription Drug Plan member copayments, participating pharmacies, benefit coverage, formulary or prior authorization requirements.**

**You may have already received your new medical cards effective January 1, 2023.**

This card is used for both medical and prescription drug services. Please show your participating pharmacy your new medical ID card so they can process covered prescriptions you receive on and after **January 1, 2023**. You may have difficulty obtaining prescription drug benefits if you do not use your new medical ID card.

**If you do not receive your new medical ID card by Friday, December 23, 2022, please contact the Trust Office.**

Effective January 1, 2023, you can use the attached Express Scripts, Inc. (ESI) Mail Order Form if you desire to receive your medications via home delivery.

Starting January 1, 2023, if you have any questions regarding your prescription drug coverage, need to file a Direct Member Reimbursement Program claim, or request additional Mail Order Forms, please contact ESI for assistance by using one of the following options:

- **By Phone:** Call Member Services toll free at (877) 836-4742 (assistance is available 24 hours daily, 7 days a week)
- **Online:** Register online or download the Express Scripts mobile app. To get started, set up your account using any of these 3 options:
  1. Visit [www.express-scripts.com](http://www.express-scripts.com)
  2. Visit your favorite app store to download the Express Scripts mobile app
  3. Text JOIN to 69717 for a link to the registration page

For questions or concerns, please contact the Trust Fund office at 808 523-0199, toll free (866) 772-8989 or email: [hiteamstersinfo@brmsonline.com](mailto:hiteamstersinfo@brmsonline.com)